

Evaluation Management Response Document

Region: SAR

Office: Bangladesh

Evaluation Year: 2022

Evaluation Title: Midterm Evaluation of "Building Resilience Among Rohingya Refugees and Host Communities in Cox's Bazar" Programme

Person In Charge For Follow Up to Management Response: Bharat Gautam

Overall response to evaluation

Overall, the findings and key strategic recommendations of this multi-sectoral evaluation will add value to and strengthen the implementation of Phase II of the EU co-funded 'Building Rohingya refugee and host community resilience in Cox's Bazar' Programme whilst reinforcing the sustainability of Phase I, especially the recommendations around strengthening the integration of service delivery, multi-stakeholder coordination at upazila level and recording of beneficiary data to reflect integration and systemic convergence of services.

Planned Use of the Evaluation

UNICEF Cox's Bazar programme teams agreed with most of the recommendations and developed section specific actions to implement the recommendations. While most of the recommendations and related proposed actions will be linked with the activities currently being implemented under Phase II, a midterm review of the programme (Phase II) will be conducted in respect to the evaluation recommendations to critically assess areas that may require reprogramming. As some of the recommendations are multi-sectoral requiring joint inputs and collaboration of the different UNICEF sections and partners implementing this project, the proposed actions have been collectively discussed among the teams to enhance shared understanding for effective follow up and reporting.

Recommendations and Actions

No.	Recommendations/Actions	Responsible Section (Action)	Responsible Person Name (Action)	Expected Completion (Action)	Mgt Response / Implementation Stage	Reason/Action Taken
1	Enhance community engagement in community-based platforms and strengthen the capacity of platforms for delivery of cross sectoral services. This will create an integrated model for delivery of services through community-based platforms. Proposed actions: • Expand the composition of community-based platforms to include mix of beneficiaries and influencers (e.g. inclusion of mother-in-law, husbands) and inclusive of sex, gender, age, disability, social recognition • Intensify social mobilization and awareness generation efforts • Identification of community-based platforms (based on evidence on effective service delivery) on pilot basis and build their capacity so that they can deliver cross sectoral services. This can include platforms currently not engaged with the programme such as farmer field schools and farmer groups that can be leveraged for creating awareness on nutrition. • Create avenues for knowledge dissemination/ cross learning between the community-based platforms. • Based on the evidence generated, an advocacy effort for scale up can be considered				Agree	

1.0	Understand existing community structures in place through field visits in HCs and camps and explore possibility of building networks of different community platforms (the common actors) to ensure multi-sectoral service coverage	UNICEF Cox's Bazar	Karanveer Singh,Raihan Bhuiyan,Ralp Zireva,Hafsa Rahman,Patr Halton,Shaila Parveen Luna,Jannatu Ruma	5/31/2024	Completed	Capacity of existing Committee Groups and Committee Support Groups in host communities has been strengthened under both INTPA-I and INTPA-II, and integrating Health, Nutrition and WASH. School Management Committees and Parent Teacher Associations, Adolescent Nutrition Club, Farmer Field Nutrition School are also relevant community platforms which can be further integrated with other sectors. Community-based child protection mechanism (CBCPM) through Community based child protection committees (CBCPCs) continued reinforced following the socio-ecological model for creating the community ownership in protective environment for children including support in advocate and refer to multi sector service provisions in the host and camp settings.
1.0	Review and implement the integrated package of service provision across the sectors	UNICEF Cox's Bazar	Karanveer Singh,Raihan Bhuiyan,Ralp Zireva,Hafsa Rahman,Patr Halton,Shaila Parveen Luna,Jannatu Ruma	5/31/2024	Completed	Education & CP The Multi-Purpose Centres (MPCs) for adolescents and young people provide an integrated package of services to holistically address the needs of young people. This includes functional literacy and numeracy, lifeskills, vocational training, Psychosocial support, case management services and recreational opportunities. In the refugee camps, the Learning Centres were closed due to Covid-19 for much of this period. The Education Team worked closely with the Social Behaviour & Change Unit to support access to learning from home and to provide lifesaving health and child protection messages. Information Education Communication (IEC) materials are displayed in Learning Centres on different cross-sectoral services. This information is also shared with teachers during trainings to cascade to children and with Parent Support Groups (PSGs) for their knowledge and information sharing. Nutrition: The Nutrition Section is coordinating with the Health, Social Protection, Education and WASH Sections to improve maternal, infant, young child and adolescent nutrition while leveraging on the health, social protection

and education systems. Nutrition section provides nutrition services to mothers, children under 5 years and adolescent girls delivered under the health system and ensuring there are strong referral linkages between beneficiaries and health service providers. To promote adoption of optimal nutrition practices and behaviours, nutrition messages are disseminated to adolescents using the education system especially those that are in secondary education, vocational training and attending Adolescents Radio Listening Clubs (ARLC). In the Rohingya refugee camps, adolescent girls are receiving full dose of Iron Folic Acid (IFA) to prevent anaemia and improve their nutritional status which has an impact on their educational outcomes. Furthermore, Nutrition and Education sections are working closely to implement integrated vocational, life, and literacy skills packages and nutrition education among the adolescent and youths of the host community as a part of the nutrition-sensitive livelihood programme. Nutrition and social protection sections are working closely to provide financial support to women and vulnerable mothers with children with severe acute malnutrition in host communities to implement income generating activities that can increase and diversify their livelihoods for improved maternal, infant adolescent and young child nutrition as well as enable them to access nutrition and health services aimed at improving nutrition outcomes. To further ensure delivery of an integrated package of services to vulnerable households in both host communities and camps, the Nutrition section works with WASH to design and disseminate appropriate water, sanitation and hygiene messages such as hand washing with soap and use of safe drinking water. In addition, Nutrition & WASH sections are working together to improve access to diversified foods where marginal farmers from Teknaf Upazila are using organic manure being produced by EU-supported

3.0	Strengthen skills development opportunities for rural, semi-urban and urban women through apprenticeship training	UNICEF Cox's Bazar	Karanveer Singh,Raihan Bhuiyan	5/31/2024	Completed	2,000 ultra-poor women have received training in income generating activities (tailoring and poultry rearing) under both INTPA-I and INTPA-II and have received starter kits. 1,000 ultra-poor women also received monthly grant support to meet other basic needs, and 200 adolescents will benefit from the entrepreneurship programme. Adolescents have access to comprehensive life skills-based learning through facility-based and home-based approaches to equip them with soft skills / competencies as a foundation. The Nutrition section supported the multisectoral Nutrition Governance Structures at the district and upazilla levels. The District Nutrition Coordination Committee has now become active and is able to develop multi-sectoral annual workplans to guide implementation of nutrition activities.
3.0	Strengthen skills development opportunities for adolescents/ youth through foundational skills, digital skills, transferable skills and job-specific skills	UNICEF Cox's Bazar	Shiva Lal Bhusal,Hafsa Rahman	5/31/2024	Completed	UNICEF, through implementing partners, have developed five training curricula based on the Labour Market findings. The curricula were developed through the DACUM (process for curriculum development) with the involvement of the private sector practitioners. All such skills development opportunities are currently being provided through 9 MPCs in host communities.
3.0	Strengthen post-training support services under skills development for adolescents/youth and women (entrepreneurship skills training, coaching and mentorship, internship/ job placements, upskilling, Business Development Services, workforce readiness and enterprise development)	UNICEF Cox's Bazar	Shiva Lal Bhusal,Hafsa Rahman	5/31/2024	Completed	UNICEF has developed a standard procedure for post-training support. UNICEF also developed two SOPs on job placement and internships. UNICEF provided post-training opportunities along with startup kits for 200 adolescents in the host community.
4	Introduce alternate modalities for ensuring access to education Proposed actions: • Creation of online content that could be disseminated via whatsapp/facebook and other social media sites amongst adolescents in host communities. Online modules for each class/division can be standardized with the help of partners like Room to Read. • Creation of e-content based on the LCFA/Myanmar Curriculum that can be disseminated via tablets and other digital devices. Digital devices can be kept at the MPCs or trainers/BLIs can bring these with them to disseminate online educational content so as to minimize disruption of education in camps. The same can also be disseminated via adolescent clubs. • Incorporate SOPs for facilitators within the learning hub to disseminate education content through ARLC. • Add social and emotional learning components within educational activities.				Partially Agree	

6.0	Organize O&M capacity building trainings of WASH committees	UNICEF Cox's Bazar	Zahidul Mamun, Silvia Ramos	6/30/2023	Completed	WASH committees have already been formed in all completed projects. All institutional contracts and Programme Documents with CSO partners included capacity building of WASH committees on O&M.
7	Provide technical assistance to GoB in preparation of guidelines on composting of faecal sludge and its reuse in both camps and host community Proposed actions: • Carry out stakeholder consultations and preparation of guidelines • Awareness generation and capacity building				Agree	
7.0	Provide technical support to the WASH Sector for development of guidelines on composting and faecal sludge management (FSM)	UNICEF Cox's Bazar	Mohammad Ashfaqur Rahman	6/30/2023	Completed	WASH Sector has formed a technical group for developing the guidelines on FSM. The group has started consultations with sector partners and is expected to have a first draft by December 2022.
8	Strengthen integration of services and multistakeholder coordination at district and upazila level Proposed actions: • Sensitisation of staff across line departments on aspects related to nutrition, dietary diversity, health and hygiene • Prioritise areas for collaboration, develop a joint action plan with shared indicators and joint monitoring • Leverage structures such as PIC, District and Upazila Nutrition Coordination Committees for knowledge sharing/ information dissemination • Training of agricultural extension workers technologies/practices related to production of nutrient rich crops and prevention of post-harvest losses.				Agree	
8.0	Strengthen PIC, and District and Upazila Nutrition Coordination Committees for sensitization of staff across line departments on Nutrition	UNICEF Cox's Bazar	Karanveer Singh, Raihan Bhuiyan	5/31/2024	Completed	UNICEF has ensured HR support within the Civil Surgeon's Office as well as financial support to the District and Upazila Nutrition Coordination Committees which have been meeting bi-monthly. The PIC meetings including government staff have also been held quarterly. The capacity of the District and Upazila Nutrition Coordination Committees members on Nutrition is being strengthened; and support has been provided to develop the District and Upazila Annual Plan for Nutrition.
8.0	Conduct training and capacity building of agricultural extension workers on Nutrition and practices related to production of nutrient rich crops and prevention of post-harvest losses	UNICEF Cox's Bazar	Karanveer Singh, Raihan Bhuiyan	5/31/2024	Completed	Capacity building of 15,000 ultra-poor marginal farmers on Nutrition and practices related to production of nutrient rich vegetables and prevention of post-harvest losses is ongoing along with the provision of vegetable seeds, fruit saplings, fertilizers and agricultural tools. These farmers are also covered under backyard chicken rearing training facilitated by the Ministry of Fisheries & Livestock and after the training they will receive inputs (chicken, shed and livestock feed).

9	Streamline data capturing and reporting mechanism to adequately reflect integration of services Proposed actions: • UNICEF sections to come together along with the MIS teams to brainstorm an efficient way to capture beneficiary data to reflect the integration of services. • Coordination amongst all UNICEF sections as well as implementing partners to improve tracking of integration of services and its effects towards achievement of programme outcomes. • Beneficiaries' data needs to reflect all the different kinds of interventions they are a part of and the benefits received by them (across WASH, Nutrition, Education, C4D, Child Protection) so that overlaps can be identified and changes can be tracked as a result of coordination of efforts amongst all sections. This can contribute to evidence generation and help build a case for the need for integration of services.				Agree	
9.0	Conduct internal analysis to understand potential overlap in beneficiaries receiving multiple/integrated services	UNICEF Cox's Bazar	K M Sharif Ur Rahman	11/15/2022	Completed	A matrix/template for compiling and carrying out analysis on beneficiary data has been developed. The information will be requested from programme sections and bilateral discussions to be held to assess overall beneficiaries receiving integrated services.
9.0	Strengthen and reinforce existing data management system (not creating new MIS) to enhance integration of service provision at the beneficiary level	UNICEF Cox's Bazar	Michael Juma, Soume Ray, K M Sharif Ur Rahman	5/31/2023	Completed	A matrix/template for compiling and carrying out analysis on beneficiary data has been developed.